



Technical Service

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The shops' media browser terminals are used by our customers every day. Taking care of that, our multi-level supervision ensures a maximum of system stability and accessibility.

All locations are checked daily for functionality by our technicians. That solves more than 50% of all problems before they occur.

Our first level support offers an uncomplicated internet portal where you can post malfunction notifications via telephone.

Specially designed recovery methods within the software ensure the majority of all alert messages online.

Beyond that, our systems are delivered with a three-year warranty, expandable to six years if desired.